

Unified Communication

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Communications is in transition



Two Worlds, One User



CIO's Caught In The Middle

Enterprise Demands

- Compliance
- DR Strategies
- Security
- HA
- QoS
- Backup and Recovery



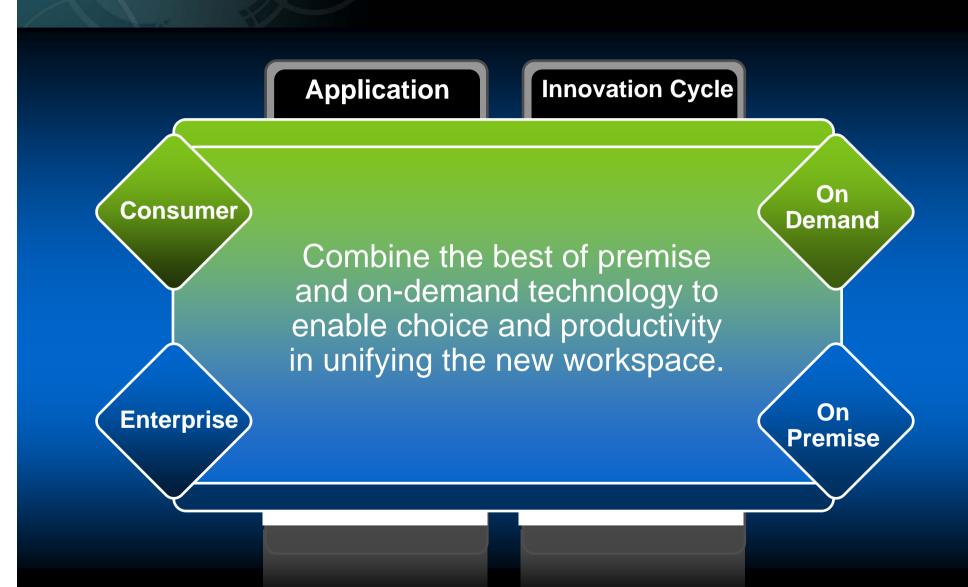
Employee Demands

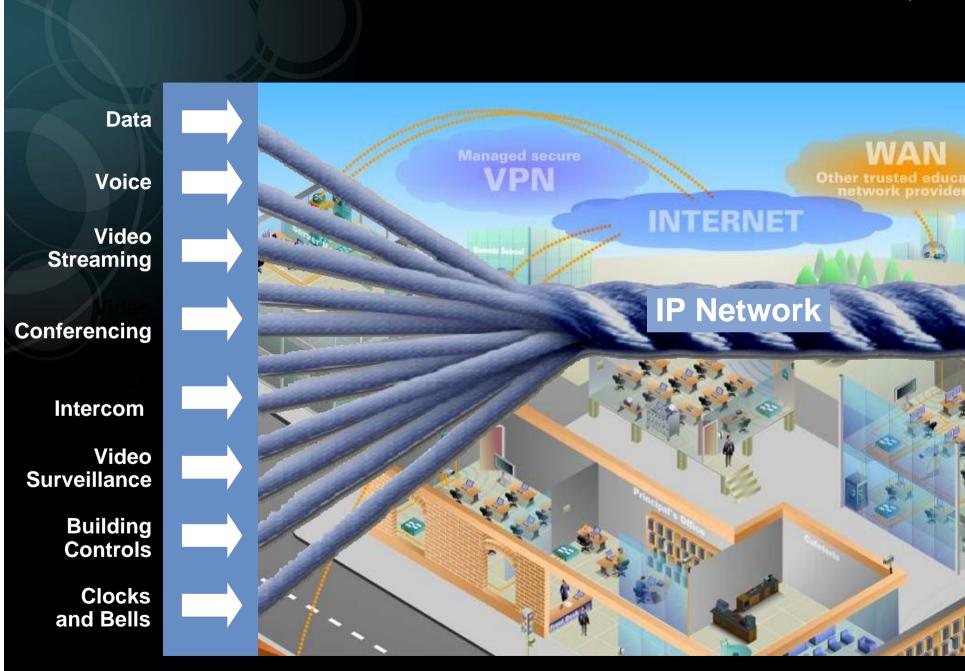
"I want Facebook for the Enterprise..."

"I'm going to do it whether you support it or not..."

"Why can't I get access to..."

Two Brestlds Botte Weeks





Cisco Unified Communications



IP Telephony

Unified Com.



Cisco Collaboration Architecture

On-Demand



On-Premise

Consistent User Experience Cisco Unified Communications



Federated Policy



WebEx Collaborative Services and On-Demand Platform for Composite Applications

Cisco Intelligent Network and On-Premise UC Portfolio

Media Tone

Intelligent Network

